Still using paper tickets?

Paper field tickets present a host of issues including loss, delayed approval times, travel and the associated risk, and manual data entry that takes time and may lead to error.

About OpenTicket

OpenTicket is a digital field ticket system that automates the generation, review, and approval of field tickets for the oil and gas industry. Operators can streamline processes, get virtual, real-time access to operations and cost data, and have a detailed understanding of spend. Suppliers eliminate non-productive administrative overhead and get paid faster.

OpenTicket eliminates paper and significantly reduces the administrative load for you and your suppliers. Field supervisors review and approve tickets anytime, anywhere. You get real-time spend visibility, improving the accuracy of daily cost reports while reducing the time, cost, and effort of manually keying information.

How it works

OpenTicket works seamlessly with OpenInvoice, making it the only fully integrated field ticket and invoice platform with automated reconciliation and compliance. Checks and validations for price book compliance, PO requirements, and disputed documents are supported, providing a completely digital, end-to-end review and approval process from the moment of service to payment.

Suppliers can generate field tickets in the OpenTicket system or migrate documents from their internal filed ticketing systems. There is also an offline, mobile version available for areas without Wi-Fi coverage. Suppliers can see status and approvals of each ticket, so they no longer need to chase company men for approvals after work or on unmanned locations.
OpenTicket Solves Issues Caused by Paper Tickets

<table>
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<th>Issues with Paper Tickets</th>
<th>Digital Field Tickets with OpenTicket Solve these Problems</th>
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<td>Safety Risk</td>
<td>Leverages mobile and internet technologies to minimize travel</td>
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<td>Slow Approval and Payment Cycles</td>
<td>Automated compliance and reconciliation improves supplier relationships by expediting approvals and payments</td>
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<td>Lack of Analyzable Data</td>
<td>All ticket information becomes analyzable data</td>
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<td>Low Visibility Across Operations</td>
<td>‘Virtual Company Men’ provide complete visibility of all activities and cost across entire region</td>
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<td>Fraud Detection Issues</td>
<td>Automatically check for duplicate Field Tickets, support analytics for anomaly detection</td>
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Benefits

**D&C Operations**
- ✔ Reduced travel improves safety
- ✔ Better operator/supplier relationships
- ✔ More accurate cost management

**LOE Operations**
- ✔ Reduced travel improves safety
- ✔ Greater visibility into cost and operations
- ✔ Shorter approval times with “virtual company man” for faster payment
- ✔ Better operator/supplier relationships

**Business Processes**
- ✔ Streamline field ticket review/coding/approval process
- ✔ Automation reduces manual back-office processes and errors
- ✔ Take advantage of early pay discounts
Features

- Operations personnel can submit field tickets directly to approvers
- Route tickets using a verification/approval workflow process based on your needs
- Automatic reconciliation and compliance
- Pre-populated invoices with approved coding and ticket information make it easy for suppliers to submit compliant invoices
- Field ticket data feeds morning reports
- Alerts and notifications identify issues quickly
- Customizable to support unique operational requirements such as custom fields, define units of measure, and templates for goods and services
- Validates field estimate pricing against existing contracts
- Automatically codes tickets to appropriate AFEs, cost centers, and GL Accounts
- Digitally deliver work order or PO documents to suppliers for work or goods provision authorization
- Operators and suppliers can assign roles and responsibilities
- Compatible with OpenInvoice and other field ticketing systems

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