

OpenTicket

Save Time, Money, and Improve Safety with Digital Field Tickets

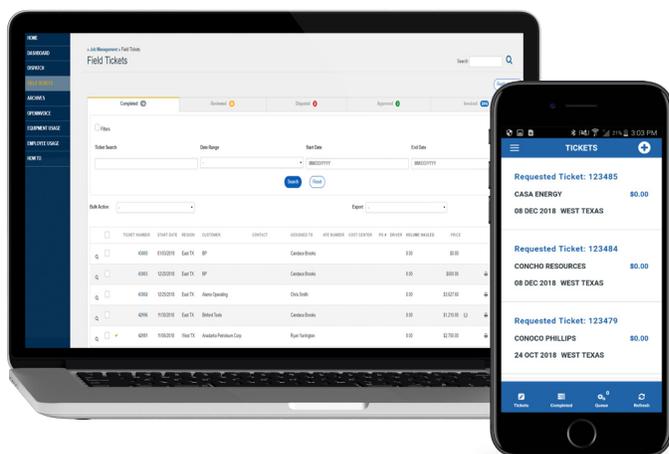
Still using paper tickets?

Paper field tickets present a host of issues including loss, delayed approval times, travel and the associated risk, and manual data entry that takes time and may lead to error.

About OpenTicket

OpenTicket is a digital field ticket system that automates the generation, review, and approval of field tickets for the oil and gas industry. Operators can streamline processes, get virtual, real-time access to operations and cost data, and have a detailed understanding of spend. Suppliers eliminate non-productive administrative overhead and get paid faster.

OpenTicket eliminates paper and significantly reduces the administrative load for you and your suppliers. Field supervisors review and approve tickets anytime, anywhere. You get real-time spend visibility, improving the accuracy of daily cost reports while reducing the time, cost, and effort of manually keying information.



How it works

OpenTicket works seamlessly with OpenInvoice, making it the only fully integrated field ticket and invoice platform with automated reconciliation and compliance. Checks and validations for price book compliance, PO requirements, and disputed documents are supported, providing a completely digital, end-to-end review and approval process from the moment of service to payment.

Suppliers can generate field tickets in the OpenTicket system or migrate documents from their internal filed ticketing systems. There is also an offline, mobile version available for areas without Wi-Fi coverage. Suppliers can see status and approvals of each ticket, so they no longer need to chase company men for approvals after work or on unmanned locations.

OpenTicket Solves Issues Caused by Paper Tickets

Issues with Paper Tickets	Digital Field Tickets with OpenTicket Solve these Problems
Safety Risk	Leverages mobile and internet technologies to minimize travel
Slow Approval and Payment Cycles	Automated compliance and reconciliation improves supplier relationships by expediting approvals and payments
Lack of Analyzable Data	All ticket information becomes analyzable data
Low Visibility Across Operations	'Virtual Company Men' provide complete visibility of all activities and cost across entire region
Fraud Detection Issues	Automatically check for duplicate Field Tickets, support analytics for anomaly detection

Benefits

D&C Operations	LOE Operations	Business Processes
<ul style="list-style-type: none"> ✓ Reduced travel improves safety ✓ Better operator/supplier relationships ✓ More accurate cost management 	<ul style="list-style-type: none"> ✓ Reduced travel improves safety ✓ Greater visibility into cost and operations ✓ Shorter approval times with "virtual company man" for faster payment ✓ Better operator/supplier relationships 	<ul style="list-style-type: none"> ✓ Streamline field ticket review/coding/approval process ✓ Automation reduces manual back-office processes and errors ✓ Take advantage of early pay discounts

Features

- ✓ Operations personnel can submit field tickets directly to approvers
- ✓ Route tickets using a verification/ approval workflow process based on your needs
- ✓ Automatic reconciliation and compliance
- ✓ Pre-populated invoices with approved coding and ticket information make it easy for suppliers to submit compliant invoices
- ✓ Field ticket data feeds morning reports
- ✓ Alerts and notifications identify issues quickly
- ✓ Customizable to support unique operational requirements such as custom fields, define units of measure, and templates for goods and services
- ✓ Validates field estimate pricing against existing contracts
- ✓ Automatically codes tickets to appropriate AFEs, cost centers, and GL Accounts
- ✓ Digitally deliver work order or PO documents to suppliers for work or goods provision authorization
- ✓ Operators and suppliers can assign roles and responsibilities
- ✓ Compatible with OpenInvoice and other field ticketing systems

Drillinginfo delivers business-critical insights to the energy, power, and commodities markets. Its state-of-the-art SaaS platform offers sophisticated technology, powerful analytics, and industry-leading data. Drillinginfo's solutions deliver value across upstream, midstream and downstream markets, empowering exploration and production (E&P), oilfield services, midstream, utilities, trading and risk, and capital markets companies to be more collaborative, efficient, and competitive. Drillinginfo delivers actionable intelligence over mobile, web, and desktop to analyze and reduce risk, conduct competitive benchmarking, and uncover market insights. Drillinginfo serves over 5,000 companies globally from its Austin, Texas, headquarters and has more than 1,000 employees. For more information visit drillinginfo.com.