

# OpenTicket™

Oildex *OpenTicket* is a digital field ticket system that automates the generation, review, and approval of field tickets for the oil and gas industry. Operators can streamline processes, get virtual, real-time access to operations and cost data, and have a detailed understanding of spend. Suppliers eliminate non-productive administrative overhead and get paid faster.

## STILL USING PAPER TICKETS?

Paper field tickets come with a host of issues: they can be misplaced or lost, they can take days for field personnel to track down and approve (resulting in additional travel, which leads to added risk) and the need for manual data entry requires extra time and introduces potential error.

## SAVE TIME, MONEY, AND IMPROVE SAFETY

*OpenTicket* replaces handwritten, error-prone paper tickets with a digital, real-time ticketing system. It works seamlessly with Oildex’s OpenInvoice, making it the only fully integrated field ticket and invoice platform with automated reconciliation and compliance. Checks and validations for price book compliance, PO requirements, and disputed documents are supported, providing a completely digital, end-to-end review and approval process from the moment of service to payment. That reduces fraud and billing issues, improves field operations, offers real-time spend visibility, and dramatically reduces invoice processing time.

Suppliers have the option to generate field tickets directly in the Oildex system or use digital exchange technologies to migrate documents from their internal field ticketing systems. There’s also an offline, mobile version available for areas that don’t have wi-fi coverage.

Tickets can be routed in any verification/approval workflow process the operator wants to employ, and pre-populated invoices with approved coding and ticket information make it easy for suppliers to submit compliant invoices. Suppliers can see status and approvals of each ticket, so they no longer need to chase company men for approvals after work or on unmanned locations.

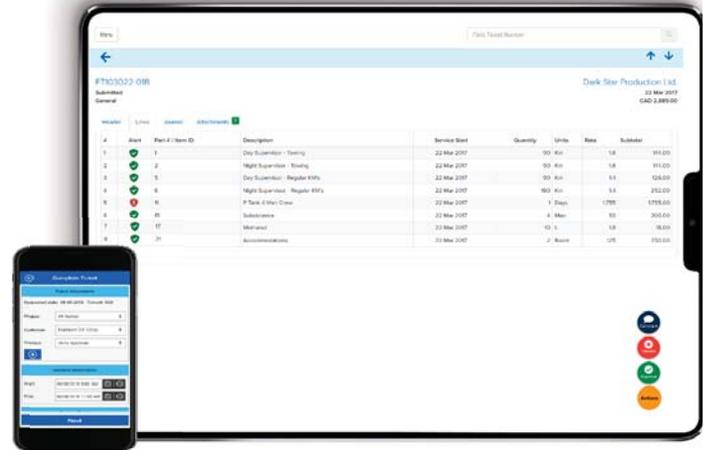
Paper Field Tickets	Digital Field Tickets with <i>OpenTicket</i>
<b>Change Management</b>	End-to-end solution from a vendor with proven ability to change the industry
<b>Safety</b>	Leverages mobile and internet technologies to minimize travel
<b>Analytics</b>	All ticket information becomes analyzable data
<b>Availability</b>	‘Virtual Company Men’ provide complete visibility of all activities and costs across the entire region
<b>Processing Time</b>	Automated compliance and reconciliation improve supplier relationships by expediting approvals and payments



### SAVE TIME, MONEY, AND IMPROVE SAFETY

OpenTicket can be customized to support unique operational requirements, including the ability to create custom fields, define units of measure, and provide templates of standard goods and materials. Roles and responsibilities can be assigned to both operators and suppliers, and operations personnel can submit field tickets directly to approvers.

OpenTicket helps validate field estimate pricing against existing contracts, automatically codes tickets to appropriate AFEs, Cost Centers, and GL Accounts, and can digitally deliver work order or PO documents to suppliers for work or goods provision authorization.



### OPENTICKET VALUE PROPOSITIONS

 <b>D&amp;C OPERATIONS</b>	 <b>LOE OPERATIONS</b>	 <b>BUSINESS PROCESS</b>
<p><b>Safety</b> support by eliminating unnecessary travel</p> <p>Digital field ticket data feeds <b>Morning Reports</b></p> <p><b>Rentals</b> support</p> <p>More accurate <b>cost management</b></p> <p>Best <b>operator/supplier relationships</b></p>	<p><b>Safety</b> support by eliminating unnecessary travel</p> <p>Digital field ticket data accelerates <b>cost and operations understanding</b></p> <p><b>“Virtual Company Man”</b> concept</p> <p>More accurate <b>accruals</b></p> <p>Operational information provided as <b>services are performed</b></p> <p>Better <b>operator/supplier relationships</b></p>	<p><b>Streamline</b> field ticket review/coding/ approval process</p> <p>Push processing as far forward as possible, <b>reducing back office effort</b></p> <p>Reduced knowledge worker involvement in <b>approval process</b></p> <p><b>Early Pay Discounts</b></p>
<p><b>Service Providers get paid faster!</b></p>		

### SUMMARY

OpenTicket eliminates paper and significantly reduces the administrative load for you and your suppliers. Field supervisors review and approve tickets anytime, anywhere. You get real-time spend visibility, improving the accuracy of daily cost reports while reducing the time, cost, and effort of manually keying information. Alerts and notifications identify issues quickly without having to go through a costly recovery process or waiting to catch problems in a year-end audit.

### FOCUSED ON THE UNIQUE NEEDS OF OIL AND GAS

Oildex was founded by oil and gas professionals that understand the specific needs of the upstream oil and gas industry. The solutions developed have penetrated all areas of the North American upstream industry, used by over 200 operators supported by a network of over 30,000 suppliers.



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