

# OWNER RELATIONS MANAGEMENT SERVICES

Strengthen Your Business with Expert Owner, Vendor, and Partner Support

## Do you struggle with providing support?

Supporting your owners, vendors, and working interest partners is critically important. Fielding calls and emails, distributing royalty checks, and mailing statements is time consuming and disruptive.

## About Owner Relations Management Services

Outsource your owner, vendor, and partner support and free up your in-house staff for higher-value tasks with Owner Relations Management Services. Our solutions offer oil & gas operators turnkey support options including an Owner Portal, Call Center Services, and Print and Mail Services. Regardless of how your stakeholders prefer to communicate — phone, email, online, or snail mail — we've got you covered.



## How it Works

Whether you decide to use every service or just one, our solutions are flexible, scalable, and available to you as needed. Pay only for the services you use based on your business needs. Want to get started now? Not a problem. We can easily ramp up at any time including during peak demands like 1099 season or during price fluctuations.

## Solutions

**Owner Portal** – Save up to 75 percent on owner relations time and expense and free up time for valuable tasks. Offer your owners, vendors, and partners a convenient, secure and user-friendly web portal to access their statements and other documents. See revenue check details, JIBs, tax documents, and more — anywhere, anytime from any web-enabled device.

**Call Center Services** – Reduce your volume of owner, vendor, and partner calls up to 80 percent using our call center services. Our experienced professionals have direct land or accounting experience and can handle 100 percent of your calls or serve as overflow for your existing staff.

# Product Overview

Print and Mail Services – Let us do the work for you. We print and mail the documents you need — from checks and one-time communications like acquisition letters and ACH sign-up forms — to monthly and seasonal statements such as checks, JIBs, and 1099s. We can manage all your mailing needs or just overflow. No job is too small, large, or complex.

Features	Benefits
Owner Portal	<ul style="list-style-type: none"><li>✓ <b>Reduce support calls:</b> users can update, view, download, and print account information</li><li>✓ <b>Lower print and mail costs:</b> cut down on printing and mailing statements with online access to information</li><li>✓ <b>Streamline payments:</b> reduce payment delays with ACH sign-up</li><li>✓ <b>Fully Supported:</b> hosted and maintained by Enverus with operator and user support</li></ul>
Call Center Services	<ul style="list-style-type: none"><li>✓ <b>Improve owner and partner support:</b> U.S.-based agents with industry expertise are available Monday - Friday 8 a.m. to 5 p.m. CST to manage calls, emails, or both</li><li>✓ <b>Provide service consistency:</b> real-time call monitoring and reporting for quality compliance and service consistency</li></ul>
Print and Mail Services	<ul style="list-style-type: none"><li>✓ <b>Comprehensive document support:</b> let us print and mail royalty checks, acquisition letters, ACH sign-up forms, check stub detail, JIBs, 1099s, and more</li><li>✓ <b>Economical:</b> volume pricing ensures you pay only for the services you use and avoids print and mail overhead</li></ul>